



SAUGUS
Union School District
Excellence in Elementary Education

Christine Hamlin, Assistant Superintendent, Ed. D.

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Dear Roma,

Thank you so much for bringing your *Tools of Growth* training to the Saugus Union School District. The quality of your content and your kind and professional demeanor as a presenter were excellent. We appreciated the way you communicated respect to our Campus Supervisors and emphasized the dignity of their role.

All of us who work with children recognize that we need to address the needs of the heart in order to reach their minds. Our Campus Supervisors benefited from the research based strategies and tools you provided them for monitoring their own emotions when dealing with children's high emotions in playground conflicts, as well as how to create a safe place for students to share their emotions and grow in problem solving and conflict resolution.

Some of my favorite comments from those who attended your training are that being approachable means always being kind even when you need to be firm; remembering to breathe; and asking open-ended questions.

We are grateful for your commitment to our children and your investment in our Campus Supervisors. We are a better organization for working with you!

Sincerely,

Christine A. Hamlin, Ed.D
Assistant Superintendent, Curriculum and Instruction
Saugus Union School District